

# **Water Park Attendant**

**Department:** Aquatics Department

Availability: Monday to Sunday, various operational hours and holidays

Salary: \$16.55

Seasonal Contract: May-September

Job Purpose: Water park Attendants will work across the parks aquatics facilities, including slides and other park attractions to facilitate safe operations.

#### **KEY JOB RESPONSIBILITIES**

- Load and unload guests from slides and water attractions.
- Enforce facility rules and policies.
- Execute the emergency action plan if required in emergency situations.
- Monitor supply inventories and alert their manager of any potential replenishment needs.
- Provide exceptional guest service to park visitors.
- Maintain a clean and safe work environment.
- Attend scheduled in-service training sessions.
- Responsible for monitoring equipment and facilities to ensure proper maintenance by reporting issues to the appropriate authority
- Responsible for making sure all team members comply with the company values and are completing our mission

### **SKILLS AND ABILITIES**

- Guest focused
- Team player
- Good communication skills
- Trustworthy
- Goal oriented
- Self-starter

## **REQUIRED QUALIFICATIONS**

 Water Park Attendant(s) will be assigned to work at a variety of the park's water rides and shallow water pools. Water Park Attendant's must complete the Wet'n'Wild Toronto's training program(s) prior to starting work.

- Must be 16 years or older to apply Current Bronze Cross or National Lifeguard Certificate is an asset.
- A valid (or ability to complete before May 1<sup>st</sup>, 2024) minimum Standard First Aid, AED certificate.
- Must be able to clearly communicate safety instructions to guests.
- Must be able to hear, understand and react effectively to ride noises, signals, and ride codes.
- Must be able to effectively attend and react promptly to Guests' concerns/distresses, first aid emergencies, unassisted and or without devices.
- Must possess strong attention to detail.
- Must be able to sit and/stand/and walk for long periods of time throughout the day.
- Requires occasional lifts and carries up to 60lbs.
- Eligible to work in Canada.

## **WORK ENVIRONMENT**

This position requires occasional work in or around water, confined quarters, heights, loud environments, moving objects and large crowds. A successful candidate will be able to work in all weather conditions, including vast temperatures and weather conditions.

### **EQUAL OPPORTUNITY EMPLOYER**

Wet'n'Wild Toronto is an equal opportunity employer committed to providing accommodations for applicants upon request at any stage of the recruitment process in accordance with the Accessibility for Ontarians with Disabilities Act (AODA) and the Ontario Human Rights Code.

Wet'n'Wild Toronto appreciates all applications, however, only those qualified will be selected for an interview at this time.

WET'N'WILD TORONTO IS A DRUG FREE WORKPLACE