



Security Guard

Department: Security Services

Salary: \$18-21/HR

Availability: Monday to Sunday, various operational hours and holidays

Seasonal Contract: May-September

Positions Available: Supervisors, Team Lead(s), Team members

KEY JOB RESPONSIBILITIES

- Provide outstanding and personalized customer service as a front-line representative.
- Safely operate and maintain company issued vehicle(s).
- Communicate effectively with supervisors, management, and law enforcement partners as required.
- Interact professionally with guests and team members, addressing concerns and aiding where needed.
- Maintain detailed and accurate incident reports for all security-related activities, document observations, interventions, and any other relevant information in a clear and concise manner.
- Follow established protocols in emergency situations and coordinate with park medical services as needed.
- Conduct routine patrols to monitor the premises and identify potential hazards and security risks.
- Implement proactive measures to mitigate risks and prevent incidents

KNOWLEDGE & ABILITIES

- Ability to foster a team atmosphere.
- Ability to multi-task in a fast-paced environment.
- Strong leadership and coaching skills.
- Efficient organizational skills and attention to detail.
- Outstanding interpersonal and communications skills.
- Ability to manage multiple, stressful and complex situations with composure.
- Applicants should possess strong proficiency in both written and verbal English language skills.
- Must be able to sit, stand, and walk for long periods of time throughout the day/night.
- Requires the ability to lift and carry up to 60lbs.
- Knowledge of the Trespass to property act/Sect 494 of Criminal Code of Canada and the Mental Health Act
- Successful candidates will be comfortable using a handheld two-way radio, as part of their daily uniform.

REQUIRED QUALIFICATIONS

- Valid Ontario G2 class license with a drivers abstract.
- Valid Ontario security license.
- Use of force and handcuffing certification will be considered an ASSET.

- 18 years of age or older.
- Eligible to work in Canada.

WORK ENVIRONMENT

This position requires occasional work in or around water, confined quarters, heights, loud environments, moving objects and large crowds. A successful candidate will be able to work in all weather conditions, including vast temperatures and weather conditions.

EQUAL OPPORTUNITY EMPLOYER

Wet'n'Wild Toronto is an equal opportunity employer committed to providing accommodations for applicants upon request at any stage of the recruitment process in accordance with the Accessibility for Ontarians with Disabilities Act (AODA) and the Ontario Human Rights Code.

Wet'n'Wild Toronto appreciates all applications, however, only those qualified will be selected for an interview at this time.

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