

JOB TITLE: Food Service Attendant

Department: Food and Beverage

Division: Revenue

Wage Category: Seasonal

Salary: \$16.55/hour

Availability: Monday to Sunday, all operational hours

Position: Seasonal Contract



JOB PURPOSE: The Food Service Attendant is a front-line member of the Wet'n'Wild team and is responsible for providing five-star service to our guests throughout the park's food and beverage locations. The ideal candidate should first and foremost have a friendly personality with a guest focused attitude and embody the spirit of fun that Wet'n'Wild is all about. Food Service Attendants must also take pride in maintaining a clean workplace and be responsible for handling cash transaction.

DUTIES AND RESPONSIBILITIES:

- Maintain sanitation, cleanliness, safety, and food standards in compliance with health department, legal and company standards/guidelines, and ensure adherence by all stand team members.
- Become knowledgeable about the menu and prices at assigned location; be ready and able to make menu suggestions to guests.
- Follow the proper cash handling procedures.
- Follow opening and closing register procedures.
- Take and fill orders for the guests.
- Prepare food according to set standards, including:
 - Cooking temperature
 - Portion control
 - Serving standards
 - Quality
- Keep work area cleaned and well stocked.
- Perform regular and scheduled cleaning.
- Perform all opening and closing procedures for assigned location.
- Follow Park policies in addition to grooming and uniform codes set forth by Human Resources and the Food Service department.
- Responsible for making sure all team members comply with the company values and are fulfilling our mission.
- Comply with all required COVID-19 health and safety protocols as per company policy and determined by public health guidelines.

SKILLS AND ABILITIES:

- Friendly
- Comfortable interacting with people
- Be a team player
- Trustworthy
- Good communication skills
- Good problem-solving skills
- Comfortable handling money

QUALIFICATIONS AND REQUIREMENTS

- Food Handlers Certificate
- Smart Serve Certificate an asset

Covid 19: Wet 'n' Wild follows Ontario's Health and Safety regulations and protocols

WORK ENVIRONMENT:

While performing the duties of this job, the employee is exposed to weather conditions prevalent at the time. This position requires occasional work in or around wetness, confined spaces-cramped quarters, heights, noise, detergents/chemicals, mechanical hazards, moving objects, fumes/odors, dust, mists, gases, or vibrations. The noise level is generally moderate.

OTHER FUNCTIONS:

All other duties that is assigned or necessary in order to support the Operations Department and the park as a whole. While this job description is intended to be an accurate reflection of the requirements of the job, management reserves the right to add or remove duties when circumstances (e.g., emergencies, changes in workload, rush jobs, staff levels, or technical developments) arise.

PHYSICAL DEMANDS:

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

- Must be able to sit and/stand/and walk for long periods of time throughout the day
- Requires occasional lifts and carries up to 60 pounds
- Requires occasional carries up to 100 pounds with the assistance of a two-wheel hand truck
- Requires manual and bi-manual dexterity, fine and gross motor skills, hand/eye coordination, near vision, hearing, and speech
- Work environment: While performing the duties of this job, the employee is exposed to weather conditions prevalent at the time. This position requires occasional work in or around wetness, confined spaces-cramped quarters, heights, noise, detergents/chemicals, mechanical hazards, moving objects, fumes/odors, dust, mists, gases, or vibrations. The noise level is generally moderate.

EQUAL OPPORTUNITY EMPLOYER

Wet'n'Wild Toronto is an equal opportunity employer committed to providing accommodations for applicants upon request at any stage of the recruitment process in accordance with the Accessibility for Ontarians with Disabilities Act (AODA) and the Ontario Human Rights Code.

At Wet'n'Wild Toronto we appreciate all responses, however, only those qualified will be selected for an interview at this time.

WET'N'WILD TORONTO IS A DRUG FREE WORKPLACE